Official Guide for Building Energy Benchmarking in Montgomery County

A step-by-step guidance document for complying with the Benchmarking Law

November 2015



This guide provides background information and step-by-step instructions to help Montgomery County building owners comply with the Building Energy Benchmarking Law. If you need additional assistance, please contact Montgomery County's Department of Environmental Protection at energy@montgomerycountymd.gov.

Table of Contents

About the Benchmarking Process and the Benchmarking Law Requirements	2
Covered Buildings and Deadlines	2
Montgomery County Building ID (MBID)	3
Exemptions and Waivers	
Collecting Building Characteristics and Energy Data	5
Benchmarking in Portfolio Manager	
Verification	
Reporting Data to the County	10
Disclosure	15
Resources and Documents	16

Quick Resources

Join the Montgomery County
Benchmarking Google Group and be a part
of the discussion: bit.ly/MoCoGoogleForum

Use ENERGY STAR's Benchmarking Starter Kit: bit.ly/EPAstart

For questions about complying with the County's Benchmarking Law, contact DEP at energy@montgomerycountymd.gov.

For questions about using Portfolio Manager, contact EPA directly at buildings@energystar.gov.

Additional resources and forms are available at the County's Benchmarking website: bit.ly/depbenchmarking

Benchmarking and Reporting Checklist

- ☐ **1** Identify a point person responsible for compliance
- ☐ **2** Collect annual energy use data for your building
- ☐ **3** Create an account in EPA's Portfolio Manager
- ☐ **4** Add your Covered building(s) to your account
- □ **5** Add your monthly energy data
- ☐ 6 Enter your Montgomery County Building ID
- ☐ **7** Check for data errors with Portfolio Manager's built-in tool
- □ **8** Verify data with the Data Verification Checklist
- ☐ **9** Enter Recognized Data Verifier credentials
- ☐ **10** Report benchmarking data via Portfolio Manager to DEP using the Data Request link
- ☐ **11** Retain the auto-generated confirmation email

See the full checklist at: bit.ly/MCStep

About the Benchmarking Process and the Benchmarking Law Requirements

What is Energy Benchmarking? Energy Benchmarking means tracking a building's energy use and using a standard metric to compare the building's performance against past performance and to its peers nationwide.

What are the Benefits? Benchmarking improves our understanding of energy consumption patterns; quantifies energy performance to compare against past performance and other similar buildings; helps identify energy saving opportunities within a portfolio of buildings; and manages business bottom line through consistent data collection and tracking. Read more about the Benefits of Benchmarking.

Summary of the Benchmarking Law

In May 2014, Montgomery County adopted <u>Bill 2-14, Environmental Sustainability – Buildings – Benchmarking (PDF</u>, 580 KB) and amended the original legislation by Bill 35-15 Environmental Sustainability – Benchmarking – Amendments in November 2015, which requires the County and building owners to:

- Benchmark the energy use of their nonresidential buildings 50,000 square feet and greater in the county in ENERGY STAR Portfolio Manager,
- Have those data verified by a Recognized Data Verifier the first year and every three years thereafter, and
- Report data to the County annually for public disclosure.

The County has lead by example by benchmarking its buildings first by June 2015. The first deadline for private buildings is June 2016. The <u>Department of Environmental Protection (DEP)</u> is responsible for the implementation of this law.

Covered Buildings and Deadlines

What is a Covered Building?

A building covered under the Benchmarking Law is "any nonresidential building, or any group of buildings that have the same property identification number" that meet the square footage thresholds for the respective groups.

Special Cases:

- Multiple Buildings that Share a PIN/Tax ID: If you have a complex of buildings that share a property identification number (your Parcel ID or Tax ID), and their square footage adds up to the thresholds listed above, they are considered covered under this law (e.g., office campus with two buildings that are 30,000 square feet each and share a Tax ID).
- A Building on Multiple Parcels: If you have a building that meets the thresholds, regardless of how many parcels or tax IDs or owners, the building is also considered covered under this law (e.g., shopping mall).

Covered Building Groups and Deadlines

There are three groups of Covered buildings required to benchmark under the Benchmarking Law in Montgomery County:

Covered Building Group	Building Size (Total Square Footage of Building or Group of Buildings)	Calendar Year of Data Reported to DEP	First Deadline
County Facilities	50,000 square feet and greater	2014	June 1, 2015
Group 1	250,000 square feet and greater	2015	June 1, 2016
Group 2	50,000 square feet up to 250,000 square feet	2016	June 1, 2017

Covered Building List

DEP developed a preliminary Covered Buildings List to raise awareness about the Benchmarking Law. This list was created with current Maryland tax assessment records and the CoStar commercial building database.

Building owners can find the most current version of the Private Covered Buildings Inventory on DEP's Benchmarking Website. When accessing the Covered Buildings Inventory, make sure to read the accompanying document, Important Information about the Covered Buildings Inventory (PDF, 108 KB).

Note: This inventory is an approximation, meant to raise awareness about the law and help identify the buildings covered by the law. <u>Each building owner will need to confirm their own building square footage to determine coverage under the Law.</u>

Compliance is dependent upon the building owner's record of their building square footage and the square footage on the parcel in total, regardless of the information on this inventory. This inventory will be used only as a tool by DEP, and should be considered the same by building owners and other stakeholders. DEP looks forward to populating a more accurate building database throughout the first reporting years.

Any errors in the Private Covered Buildings Inventory should not be reported to DEP. Issues with CoStar data should be reported to CoStar for correction (Phone 800-613-1303 or email support@costargroup.com). Issues with the Tax Assessment data should be brought to the attention of the Maryland Tax Assessor (http://www.dat.state.md.us/sdatweb/appeal.html).

Montgomery County Building ID (MBID)

What's an MBID Number?

Your building's Montgomery County Building ID is your 8-digit Parcel Identification Number/Tax ID. The Parcel ID number is located in the upper right corner of your property tax bill. It would be the same as your account number. You can also locate this number online by visiting the

Department of Finance's Real Property Tax Account Information website (https://www2.montgomerycountymd.gov/realPropertyTax/Default.aspx). DEP's Covered building inventory is also available to verify your MBID number.

Entering MBID Numbers in Portfolio Manager

To be sure your building is counted as compliant by DEP, you will need to provide an additional ID number special to Montgomery County. Under the Details tab, you will find a number of fields for ID numbers.

Under the "Standard IDs" section, you'll select "Montgomery County (MD) Building ID" from the drop-down menu and enter your building's 8-digit Parcel Identification Number/Tax ID as your MBID.

Special cases:

- If you have multiple buildings on your parcel, you'll create your MBID by using the 8-digit Parcel Identification Number/Tax ID number and adding an underscore and lower case letters beginning with "a" for each building you are benchmarking in Portfolio Manager (e.g., 01234567_a, 01234567_b).
- If you have a building on multiple parcels, you must list each 8-digit Parcel Identification Number/Tax ID number as your MBIDs, separating each with a comma.



Exemptions and Waivers

Exemptions

Buildings exempt from the law include any County building, Group 1 covered building or Group 2 covered building with more than 10% of total building square footage which is used for:

- Public assembly in a building without walls,
- Warehousing,
- Self-storage, or
- A use classified as manufacturing and industrial or transportation communication, and utilities.

Waivers

Building owners can request waivers in the cases where the building:

- Is in financial distress, defined as the building is subject of a tax lien sale or public auction
 due to property tax arrearages; is controlled by a court appointed receiver; or was recently
 acquired by a deed in lieu of foreclosure;
- Had average physical occupancy of less than 50% throughout the calendar year for which benchmarking is required; or
- Is new construction and received its certificate of use and occupancy during the calendar year for which benchmarking is required.

Applying for an Exemption or Waiver

If your commercial buildings would like to request an exemption or waiver, building owners must submit a <u>Building Exemption/Waiver Application</u> (<u>PDF</u>, 190 KB) to DEP no later than May 1 of each deadline year. For example, Group 1 buildings must apply for an exemption/waiver no later than May 1, 2016.

Note: Use one form per building. Submit any relevant supporting documentation along with this application to justify the exemption/waiver. Exemptions and waivers must be reviewed and approved by DEP.

Collecting Building Characteristics and Energy Data

Building Characteristics Information to Collect

Building owners will need certain building characteristics data to create a property record in Portfolio Manager. You can either follow the prompts built into Portfolio Manager or you may use the Montgomery County version of the Portfolio Manager Data Collection Worksheet to preassemble your information. Montgomery County Data Collection Template (MS Word, 96 KB).

You may need to contact your building tenants to obtain complete information about your building characteristics before entering data into Portfolio Manager. Building owners must request any space data needed in writing to the tenant no later than March 31 of each compliance year. Tenants must respond within 30 days of a request, per the Benchmarking Law. Using this template is not required and is only meant as a guide. Tenant Information Request Letter Template (MS Word, 16 KB).

Gather Covered Building Energy Data

You will need whole-building energy data for all your meters in order to benchmark properly in Portfolio Manager. Reminder: you are not required to benchmark or disclose water data under the County's Benchmarking Law. Two ways to get your energy data:

- 1. Collect your utility bills:
 - If you are the account holder of all your meters and all your energy data is available to you, we recommend collecting your bills for manual input. (Portfolio Manager provides a bulk-upload option to easily upload multiple meters at the same time.)

- If you have tenants, you can request that they share/send their energy data to you for the purposes of benchmarking. Or, read below for information on requesting data from your utility/utilities.
- 2. Request energy data from your utility company: If you have multiple meters in your building, it is possible to request whole-building/aggregate data from your utilities for benchmarking purposes. This service is most beneficial to building owners with several buildings and more than 5 meters in each building, particularly where tenants pay the utility bills.
 - If you have 5 or more meters, you can usually request whole-building/aggregate data without tenant authorization.
 - If you have 4 or fewer meters, you can request data from your utility but must obtain authorization from tenants to obtain their energy data. Building owners will need to receive authorization from each tenant. DEP is working on a common authorization form and/or will provide links to access forms for each utility.

Utility-Specific Information

Utilities serving Montgomery County have systems in place to assist building owners with complying with the Benchmarking Law:

- **BG&E** (electricity) offers information on getting electronic BGE energy data at <u>Automated Benchmarking</u>.
- **Pepco** (electricity) customers can find information on getting their Pepco data at <u>Pepco</u> <u>Energy Benchmarking</u>.
- **Potomac Edison** (electricity) Account holders can either call customer service at 1-800-686-0011 to request and receive up to 2 years of historical monthly data via postal mail OR account holds can sign-up for or log-in to their account on the <u>First Energy website</u> and retrieve their data this way. Only account holders can request utility data. Note: If the account holder is a tenant, they will need to request their data and provide it to their building owner.
- **Washington Gas** (natural gas) customers with 5 or more meters can find information on getting their gas bill data at Washington Gas Energy Benchmarking.
 - For less than 5 meters, the customer of record must send a letter requesting the data and or authorizing its release to another party. This information can be sent to Customersupport@washgas.com or custsrv@washgas.com and must be received before or in concert with requesting data through Washington Gas Energy Benchmarking.

When to Request Utility Data

Utilities will take up to 10 business days to provide your data; the wait can be longer as we approach compliance deadlines. DEP encourages building owners to request their data no later than May $1^{\rm st}$ of each compliance year.

Benchmarking in Portfolio Manager

In order to streamline the process of benchmarking, the benchmarking law has identified U.S. EPA's free, industry-standard ENERGY STAR® Portfolio Manager Tool as the standard software for benchmarking and reporting. Read about it at www.energystar.gov/benchmark. Building owners must use Portfolio Manager for benchmarking and reporting; other benchmarking tools cannot be used to comply with the Benchmarking Law. There are two methods for getting your building benchmarked:

Method 1: Do-It-Yourself Benchmarking

Portfolio Manager is built to be user-friendly and accessible for in-house staff to benchmark their buildings. In many cases, ENERGY STAR has found accounting, operations, and building management staff are entering data into Portfolio Manager. If you choose to Do-It-Yourself, below are some helpful tools to guide you:

- <u>Portfolio Manager Quick Start Guide</u> (<u>PDF</u>, 508 KB) offers the basics to setting up your Portfolio Manager account, including adding your property, entering your energy data, and seeing your results.
- <u>Details on Entering Your Utility Bill Data</u> (<u>PDF</u>, 567 KB) walks you through the steps to set up a meter and correctly enter data, add data to an existing meter, complete spreadsheet uploads, and information on Web Services (automated benchmarking).
- <u>Portfolio Manager Trainings</u> offers both live and recorded webinars, written and video tutorials, and how-to guides for specific functions of the software.
- <u>Portfolio Manager Technical Support</u> offers expert advice and guidance on how to benchmark your building(s) in Portfolio Manager. For questions about Portfolio Manager, visit their <u>Portfolio Manager Help Desk</u> to search FAQs or ask a question.

Method 2: Hire an Energy Service Company to Benchmark

Benchmarking is a common and regular practice for any energy efficiency or conservation project. Montgomery County and the region are home to many energy service companies that offer an array of services to help you manage your energy use. Many of these same companies are experienced in benchmarking and can help you benchmark your building.

How to Find an Energy Service Company: DEP does not endorse a particular company or business, but we can direct you to existing lists of energy service companies that do similar work:

- Trade Ally Programs offer a list of companies that assist utilities with energy efficiency improvements, many of which can offer benchmarking services:
 - o Pepco Trade Ally Program
 - o <u>BGE Service Providers</u>
 - o Potomac Edison Trade Ally Program
- ENERGY STAR Service & Product Providers (SPPs) have demonstrated their expertise and achievements by meeting strict ENERGY STAR program requirements for benchmarking customer buildings using Portfolio Manager and gaining ENERGY STAR certification for buildings.

- <u>ENERGY STAR Partners</u> have a made a commitment with ENERGY STAR to support benchmarking and improving energy performance.
- Montgomery County <u>Benchmarking Ambassadors</u> (<u>PDF</u>, 311 KB) attended a special 3-hour "train-the-trainer" taught by EPA ENERGY STAR Portfolio Manager Staff, got the details about complying with Montgomery County's law, and learned how to access data from utilities.

DEP cannot endorse a particular company or business, but we recommend asking a few companies about their experience for benchmarking, their ability to help deliver energy savings, and other services they offer. You can ask for quotes from multiple companies, and they may be able to help you benchmark, and access to improve your building's energy performance.

Verification

Verification is considered an industry best practice, and ensures that building and energy data entered into Portfolio Manager are accurate. The purpose of verification is to enhance the quality of data being reported collectively through the Benchmarking Law. Verification requires a second pair of eyes from someone with knowledge about Portfolio Manager and building energy performance.

The <u>Benchmarking Law 2-14</u> (<u>PDF</u>, 580 KB) requires that building owners complete a verification process the first year of compliance and every 3 years after.

How to Complete Verification

The Recognized Data Verifier should review the Data Verification Checklist provided by Portfolio Manager (under the Reports Tab and in the top right box) and confirm the building profile information and meter data. The required verification does not include looking at water metrics or indoor air quality, nor does it require a site visit.

This Data Verification Checklist must be printed and signed and given to the building owner. This signed Verification Checklist does not need to be submitted to DEP, unless it is requested by DEP (DEP is authorized to request documentation). Therefore, building owners must retain the most recent signed Data Verification Checklist for at least three years.

Acceptable Recognized Data Verifier Credentials

Building owners must demonstrate that reported benchmarking information is verified by a "Recognized Data Verifier. The following is a list of credentials that DEP has identified as acceptable to be a Recognized Data Verifier:

<u>Verification Credential</u>	Institution / Association
Professional Engineer (PE)	National Society of Professional Engineers
Registered Architect (RA)	American Institute of Architects (AIA)
Certified Energy Manager (<u>CEM</u>)	Association of Energy Engineers (AEE)
Building Energy Assessment Professional (<u>BEAP</u>)	ASHRAE
Certified Energy Auditor (<u>CEA</u>)	AEE
LEED – Professional with specialty in Operations + Maintenance (<u>LEED-AP O+M</u>)	US Green Building Council (USGBC)
<u>LEED-Fellow</u> – For outstanding APs	USGBC
Building Energy Modeling Professional (BEMP)	ASHRAE
Commissioning Process Management Professional Certification (CPMP)	ASHRAE
Operations and Performance Management Professional (OPMP)	ASHRAE
Certified Commissioning Professional (<u>CCP</u>)	Building Commissioning Association (BCA)
Associate Commissioning Professional (ACP)	BCA
Sustainability Facility Professional (<u>SFP</u>)	International Facilities Management Association
Certified Building Commissioning Professional (CBCP)	AEE
Existing Building Commissioning Professional (EBCP)	AEE
RPA/FMA High Performance Designation (RPA/FMA-HP)	BOMI International
Systems Maintenance Technician (SMT)	BOMI International
Systems Maintenance Administrator (<u>SMA</u>)	BOMI International
Real Property Administrator (RPA) with caveat requirements ¹	BOMI International
Certified Property Manager (CPM) with caveat requirements ²	Institute of Real Estate Management

¹ RPA must have been achieved with the elective course, Asset Management OR achieved with completion of at least 3 of the 5 <u>Sustainability/High Performance Experience Criteria</u>.

² CPM must have been achieved with the following three functions selected and illustrated in the Experience Form: #3, #30, and #33.

How to Report Verification to DEP

Once verification is completed, the building owner must enter the following details about the Recognized Data Verifier in the Property Notes field on the Details tab for each Covered building in Portfolio Manager (see example below):

- Full Name
- Credential (name/acronym)
- Credential identifier (ID number)
- Contact information (verifier's email address and phone number)



Alternative Verification Path

Alternatively, Covered buildings can meet the verification requirement if the owner can demonstrate that the building has achieved the ENERGY STAR building certification for at least 6 months of the year being benchmarked.

If a building owner is using this verification path for a Covered building, please indicate this in the Property Notes field by stating "ENERGY STAR Certification used for verification" and the month and year certification was achieved.

Reporting Data to the County

When to Report

Below is a table of the first reporting deadlines for each Covered building category:

Covered Building Group	Building Size (Total Square Footage of Building or Group of Buildings)	Calendar Year of Data Reported to DEP	First Deadline
County Facilities	50,000 square feet and greater	2014	June 1, 2015
Group 1	250,000 square feet and greater	2015	June 1, 2016
Group 2	50,000 square feet up to 250,000 square feet	2016	June 1, 2017

Before Reporting

Prior to using this reporting link to report to DEP, be sure you have fulfilled the following requirements:

- Enter all energy, water, and space use information in Portfolio Manager. Enter all data from January 1 December 31 for the calendar year being reported for each property.
- It is helpful to run Portfolio Manager's tool to check for possible data errors prior to using this template to ensure that you have no fatal errors in your data submission. The Data Quality Checker timeframe should align with the calendar year being reported.



• Identify your properties with your Montgomery County Building ID (MBID). Under the "Standard ID" section, you'll select "Montgomery County (MD) Building ID" and enter your building's 8-digit Parcel Identification Number/Tax ID as your MBID, then click Save.



If you have multiple buildings on your parcel, you'll create your MBID by using the 8-digit Parcel Identification Number/Tax ID number and adding an underscore and a lower case letter beginning with "a". (e.g., 01234567_a, 01234567_b). If you have a building on multiple parcels, you can list each 8-digit Parcel Identification Number/Tax ID number as your MBIDs, separating each with a comma.

Please note: if you are a third-party energy services company, you <u>must</u> receive approval
prior to submitting benchmarking data on behalf of a Covered building owner and indicate
your client's information in the "About Your Response" section of the data request.

How to Report

Reporting to the County is easy once you've completed your benchmarking in Portfolio Manager. DEP will provide a reporting link closer to the first compliance deadline that will facilitate electronic reporting to the County through Portfolio Manager. **There will be a new reporting link for each compliance year.** Check the <u>DEP Benchmarking website</u> or sign up for the <u>Benchmarking News</u> in the months preceding deadlines for the reporting link.

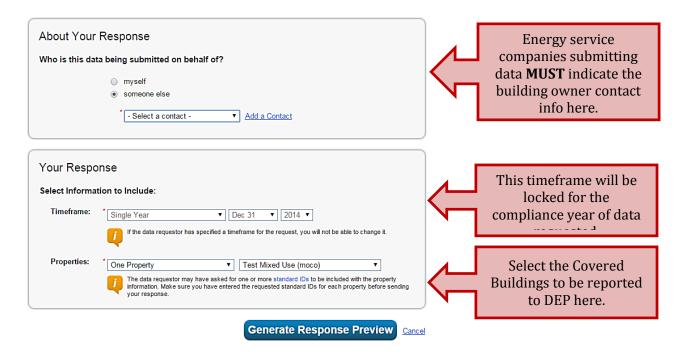
Step 1: Click the Reporting Link

The reporting link will take you to the ENERGY STAR Portfolio Manager account log-in screen—after logging in, you'll see step-by-step instructions on the Data Request page (see sample screenshot on the next page).



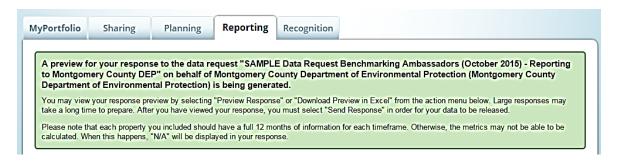
Step 2: Generate the Response Preview

Select the Covered buildings you would like to report to the County and generate the response preview. If you are an energy service company submitting benchmarking data on behalf of a Montgomery-County-based client, you **must** report that you are submitting data on behalf of someone else. The contact from the drop-down must reflect the building owner information. This also notifies your client that you are submitting data on their behalf to comply with the Law.



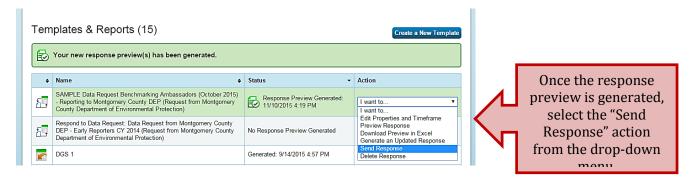
Step 3: Send the Response to DEP

Once you click "Generate Response Preview," you'll be directed back to the Reporting tab in Portfolio Manager with an alert message that looks similar to this:

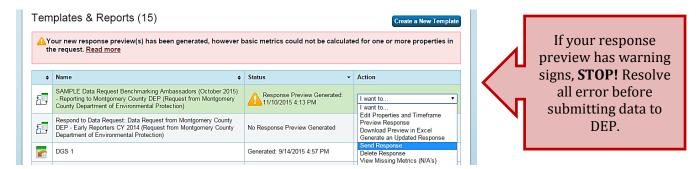


This does not mean you're done! While the response has been generated, you still need to send the data to DEP.

Scroll down to the Templates & Reports section to send DEP your data by selecting "Send Response" next to the Data Request template name for that calendar year.

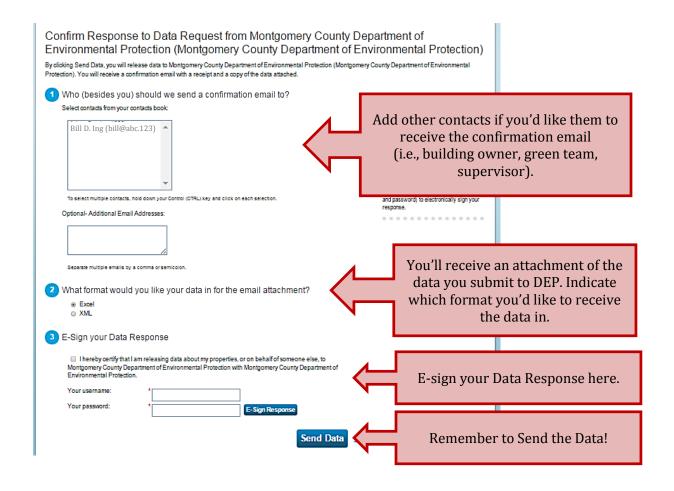


If your response preview looks like the sample below, **STOP!** Select the "Read More" hyperlink and resolve all errors before sending any data to DEP.



Step 4: Confirm Submission of the Response to DEP's Data Request and Send Data

If there are no errors, proceed with sending your data to DEP. Once you select the "Send Response" action, you'll arrive on the confirmation page (Confirm Response to DEP's Data Request). Select any other contacts who should receive a confirmation email, choose whether you'd like to receive a copy of the submitted data, and e-sign your data before pressing "Send Data."



Step 5: Save the Confirmation Email (and Data Verification Checklist)

After you click "Send Data," retain the auto-generated confirmation email you'll receive from Portfolio Manager, as well as the signed Data Verification Checklist from your recognized data verifier and other records related to the energy reporting process. DEP will review the data you reported to us and follow-up with any questions or recommendations.

After Reporting

If you need to make a change after you reported data, but before the deadline, go ahead and make your change and re-report your data to DEP. As long as it's the same building in Portfolio Manager, the updated information will automatically replace what is reported to us. If it is after the deadline, contact DEP at energy@montgomerycountymd.gov so we can be sure to capture your most accurate data.

Enforcement

The Benchmarking Law is enforceable under Method 2 regulations (including fines for noncompliance), and any violation of the law is a Class A violation. DEP will send out Notice of Violation to any building owner of a Covered building who does not comply with the Law. Note that DEP is available to assist any building owner to help them comply with the law.

Disclosure

DEP is requesting information in the reporting template to fulfill the Benchmarking Law's reporting requirements and provide helpful information to guide benchmarking and energy efficiency program and policy planning. As such, DEP will be collecting a broader set of data than will eventually be disclosed. Except for metrics listed below under "What is disclosed?", DEP will not disclose the otherwise collected data. The collected data will be used to provide aggregate metrics and portfolio-wide benchmarks for reporting purposes.

The Benchmarking Law requires the County to make reported benchmarking information readily available to the public. The first year's data of each reporting group will not be disclosed. Disclosure will begin the second year of each building group's reporting. Example: Disclosure will begin with data reported in 2017, the second year of reporting, for Group 1. Further details will be release closer to the first disclosure.

Read more about DEP Fact Sheet: Metrics Reported and Disclosed (PDF, 26 KB).

Resources and Documents

Building Energy Benchmarking Introduction: Brochure and PowerPoint SlidesDownload the Montgomery County Benchmarking Brochure for an overview of what you need to know about the law and how to get started. <u>Building Energy Benchmarking Law Brochure</u> (<u>PDF</u>, 1.1 MB).

To learn the basics of the Benchmarking Law, view the Montgomery County Benchmarking Introductory Forum presentations, held November 6, 2014, for an overview from DEP, Pepco, and ENERGY STAR. Watch the <u>recording</u> or view the <u>slides</u> (PDF, 2.3 MB).

Email Updates and Google Group

Building owners should sign up for the <u>Benchmarking News</u> to stay up to date on compliance deadlines and other important Benchmarking Law information.

Join the Montgomery County Energy Benchmarking Forum! Use this Google Group community to ask questions about the Benchmarking Law, share lessons learned, and access resources. This forum is intended to be a useful tool for building owners, tenants, property management companies, and other stakeholders learn best practices and make complying with the Benchmarking Law. Simply request access to the group using your professional email address or Google account. You can opt to receive messages as they are posted, or in a daily or weekly digest format.

Benchmarking and Reporting Checklist

To comply with the Law, building owners can use this reporting checklist, a step-by-step summary of how to benchmark, report data to the County, and comply with the Benchmarking Law. <u>Energy Benchmarking and Reporting Checklist</u> (<u>PDF</u>, 2.2 MB).

Frequently Asked Questions

DEP developed a FAQ document to answer questions, provide some clarity, and help organizations meet the Benchmarking Law. Questions cover the law, how to organize your buildings, compliance, verification, and reporting. Benchmarking Law FAQs (PDF, 549 KB).

ENERGY STAR Portfolio Manager Assistance

EPA offers a variety of resources to help users navigate the ENERGY STAR Portfolio Manager tool. The <u>ENERGY STAR Help Desk</u> offers an extensive list of searchable FAQs as well as different avenues to contact EPA staff with questions. EPA also offers <u>Portfolio Manager Trainings</u> that include full-length or short training videos, either in pre-recorded or live viewing formats.

Benchmarking Ambassadors

The County's Benchmarking Ambassadors attended special 3-hour "train-the-trainer" Ambassadors Trainings in April and October 2015 at Montgomery College, taught by EPA ENERGY STAR Portfolio Manager Staff, got the details about complying with Montgomery County's law, and information on accessing data from utilities. If you have a question about the law or how to best proceed with your benchmarking, these individuals and organizations are a great place to start. List of Benchmarking Ambassadors (PDF, 311 KB).

Disclaimer: Inclusion in this list does not confer certification, an official endorsement, or approval from the Montgomery County Government or any of its agencies.

DEP's Building Inventory

DEP developed a preliminary Covered Buildings Inventory to raise awareness about the Benchmarking Law. This list was created with current Maryland tax assessment records and the CoStar commercial building database.

Building owners can find the most current version of the Private Covered Buildings Inventory on DEP's Benchmarking Website. When accessing the Covered Buildings Inventory, make sure to read the accompanying document, Important Information about the Covered Buildings Inventory (PDF, 108 KB).

Note: This inventory is an approximation, meant to raise awareness about the law and help identify the buildings covered by the law. <u>Each building owner will need to confirm their own building square footage to determine coverage under the Law.</u>

Building Definitions and Scenarios

With the variety of building arrangements, parcels, and complexes the County, benchmarking your Covered buildings under the Benchmarking Law might have you scratching your head. DEP has put together a document that will walk you through the different scenarios building owners may find your Covered building in, whether or not the building needs to be benchmarked under the Law, and next steps for each scenario. <u>Building Definitions and Scenarios Guide</u> (PDF, 934 KB).

Tenant Information Request Letter Template

Building owners may need to request operations information from their tenants to have a full and complete Portfolio Manager property entry. Building owners must request any space data needed in writing to the tenant no later than March 31 of each compliance year. Tenants must respond within 30 days of a request, per the Benchmarking Law. Using this template is not required and is only meant as a guide. Tenant Information Request Letter Template (MS Word, 16 KB).

Reported and Disclosed Metrics

The Benchmarking Law requires the County to make reported benchmarking information readily available to the public. Not all collected metrics will be disclosed. The collected but undisclosed data will only be used to provide aggregate metrics and portfolio-wide benchmarks. DEP Fact Sheet: Metrics Reported and Disclosed (PDF, 26 KB).

Building Exemption and Waiver Application

Per the Benchmarking Law, commercial buildings may request an exemption for certain use types or a waiver if the building meets certain requirements. Covered buildings seeking an exemption/waiver must submit this form to DEP no later than May 1 of the compliance year. Building Exemption and Waiver Application (PDF, 190 KB).

Benchmarking Case Studies

DEP has put together a collection of case studies and profiles on the building owners in Montgomery County who have benchmarked their buildings. Selected BENCHMARKED profiles:

Adventist HealthCare

First Potomac Realty Trust

IBG Companies

Montgomery College

Tower Companies

See more BENCHMARKED profiles on <u>DEP's My Green Montgomery site</u>.

Montgomery County DEP Support

Montgomery County DEP offers support for building owners benchmarking in Portfolio Manager through the following resources:

- <u>DEP Office Hours</u>: These are monthly sessions held at DEP's office (255 Rockville Pike, Suite 120, Rockville, MD 20850) that feature a live Portfolio Manager webinar and opportunity for Q&A and discussion with the EPA webinar hosts, DEP, and other attendees. Subscribe to the Benchmarking News for these event announcements.
- <u>Benchmarking Law and Requirements Questions</u>: If you have a question about compliance, details of the law, or the processes and procedures to comply, email your question to DEP at <u>energy@montgomerycountymd.gov</u>.
- <u>Portfolio Manager Support</u>: In general, DEP uses the same Portfolio Manager resources as the public and can refer you to Portfolio Manager's technical support. DEP may offer to try to help you with any questions in Portfolio Manager in these cases, we may ask you to share your property (read-only) with us so we can look at it from our computers to try to solve the problem. You can revoke this sharing at any time. To request/schedule a DEP session, email DEP at energy@montgomerycountymd.gov.